

## **Transcript: Francesca**

**Baez-5875023747268608-6732807984431104**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, my name is Francesca with Benefits in Your Cart calling to speak with Mr. Rojo on behalf of ADEP HR Staffing. Uh, yes. Uh, good morning. Good morning, sir. So we were calling to ask in regards to the message you received today where you asked when is this forward to a message you received at 1:03 PM today? Uh, what is it for? Is it, like, for Womb Benefits? I never got a message like that. Yes, sir. So that was the system sending you that message in regards to that company open enrollment period, and it is for the health insurance benefits that they're currently offering. Uh, like, what are they offering? Like, like, insurance or, like, what is that for? Yes, sir. Health insurance. Uh, I think I got health insurance right now at the moment. Okay. Then you can simply ignore those messages. Excuse me? Yes, sir. I was just saying if you already have insurance and you're not interested in enrolling with ADEP HR, you can simply ignore the text message. Okay. Yeah. I'll just, uh, like, uh, when I have to, like... Uh, once I get, uh, assigned to a job site, they offer, like, whatever they have, you know, towards their company or whatever, no? Yes, sir. All right. Sounds good. Great. Have a great day. Thank you for your time today. All right. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon, my name is Francesca with Benefits in Your Cart calling to speak with Mr. Rojo on behalf of ADEP HR Staffing.

Speaker speaker\_2: Uh, yes. Uh, good morning.

Speaker speaker\_1: Good morning, sir. So we were calling to ask in regards to the message you received today where you asked when is this forward to a message you received at 1:03 PM today?

Speaker speaker\_2: Uh, what is it for? Is it, like, for Womb Benefits? I never got a message like that.

Speaker speaker\_1: Yes, sir. So that was the system sending you that message in regards to that company open enrollment period, and it is for the health insurance benefits that they're currently offering.

Speaker speaker\_2: Uh, like, what are they offering? Like, like, insurance or, like, what is that for?

Speaker speaker\_1: Yes, sir. Health insurance.

Speaker speaker\_2: Uh, I think I got health insurance right now at the moment.

Speaker speaker\_1: Okay. Then you can simply ignore those messages.

Speaker speaker\_2: Excuse me?

Speaker speaker\_1: Yes, sir. I was just saying if you already have insurance and you're not interested in enrolling with ADEP HR, you can simply ignore the text message.

Speaker speaker\_2: Okay. Yeah. I'll just, uh, like, uh, when I have to, like... Uh, once I get, uh, assigned to a job site, they offer, like, whatever they have, you know, towards their company or whatever, no?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_2: All right. Sounds good.

Speaker speaker\_1: Great. Have a great day. Thank you for your time today.

Speaker speaker\_2: All right. Thank you. Bye-bye.