

Transcript: Francesca

Baez-5864598583558144-5668931953147904

Full Transcript

Thank you for calling Benefits in a Car. My name is Francesca. How can I assist you today?
Hi, um, my name's Jose Caro and I'm looking for insurance. Okay. What staffing company do you work with? I work for Best Buy Sanitizer. No, sir, the staffing company. Best Buy Sanitizer. I believe that you got the wrong number. That's not on the list of staffing companies that we administer for. I'm sorry. Yeah, because I'm working for Best Buy Sanitizer, so... uh... I mean, they give me- Okay, so you're calling the wrong place, sir. We are not an insurance company. We're an administrator for the health benefits over by the staffing company for their employees.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. My name is Francesca. How can I assist you today?

Speaker speaker_1: Hi, um, my name's Jose Caro and I'm looking for insurance.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: I work for Best Buy Sanitizer.

Speaker speaker_0: No, sir, the staffing company.

Speaker speaker_1: Best Buy Sanitizer.

Speaker speaker_0: I believe that you got the wrong number. That's not on the list of staffing companies that we administer for. I'm sorry.

Speaker speaker_1: Yeah, because I'm working for Best Buy Sanitizer, so... uh... I mean, they give me-

Speaker speaker_0: Okay, so you're calling the wrong place, sir. We are not an insurance company. We're an administrator for the health benefits over by the staffing company for their employees.