

Transcript: Francesca

Baez-5858176045465600-5381370787971072

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Beneficio-Carr, looking to speak with Miss Kennedy on behalf of Creative Circle. We're calling in regards to an enrollment form you were submitting online last Friday the 30th, where you were requesting coverage for yourself and spouse. However, ma'am, you didn't provide your spouse's information as a dependent. A policy without the dependent's information will be a policy said dependent will be unable to utilize and you will not be able to request a reimbursement for. For the moment, your coverage is going to be switched over to employee only. In the event that you do still would like to have your spouse covered under the same policy, please give us a callback at 800-497-4856 so that we may go ahead and assist you in adding him or her to the policy. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you for your time as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca Beneficio-Carr, looking to speak with Miss Kennedy on behalf of Creative Circle. We're calling in regards to an enrollment form you were submitting online last Friday the 30th, where you were requesting coverage for yourself and spouse. However, ma'am, you didn't provide your spouse's information as a dependent. A policy without the dependent's information will be a policy said dependent will be unable to utilize and you will not be able to request a reimbursement for. For the moment, your coverage is going to be switched over to employee only. In the event that you do still would like to have your spouse covered under the same policy, please give us a callback at 800-497-4856 so that we may go ahead and assist you in adding him or her to the policy. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you for your time as well as for listening to this message.