

Transcript: Francesca

Baez-5828693322416128-5781886416502784

Full Transcript

The call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefits ... given a call to speak with Mr. Ortiz on behalf of Search Staffing. We're giving you a call regarding the enrollment you processed online for benefits for yourself and child. However, Mr. Ortiz, you did not provide the child's information. For the time being, we'll go ahead and process this enrollment for employee only. Due to the fact that a policy for a dependent which information is not provided does result in being a policy that your dependent is not able to utilize, and you as well are not able to request reimbursement for services that were not used. In the event that you are still interested in having the child into your policy, please give us a call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday to Fridays Eastern time. Have a great day.

Conversation Format

Speaker speaker_0: The call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon. My name is Francesca Benefits ... given a call to speak with Mr. Ortiz on behalf of Search Staffing. We're giving you a call regarding the enrollment you processed online for benefits for yourself and child. However, Mr. Ortiz, you did not provide the child's information. For the time being, we'll go ahead and process this enrollment for employee only. Due to the fact that a policy for a dependent which information is not provided does result in being a policy that your dependent is not able to utilize, and you as well are not able to request reimbursement for services that were not used. In the event that you are still interested in having the child into your policy, please give us a call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday to Fridays Eastern time. Have a great day.