

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca. I'm a lieutenant here. I'd like to speak with Mr. Boehner on behalf of Surge Staffing. This is he. Yes, sir. We're giving you a call regarding the text message you received today to which you replied, "What is MEC?" Uh-huh. So that's a Medical Preventative Care Plan that Surge offers, which is also the one that takes place of their company policy for auto-enrolling their new hires. However, since you already went online and processed your own enrollment, you won't be affected by it. So basically that plan would have covered preventative services such as your annual physical, your preventative screenings for healthy diet or avoiding any exposures from the sun, these screenings for blood pressure, iron deficiency, immunizations for influenza, tetanus, or varicella. Along with your generic preventative prescriptions such as statins and vitamins. Um, it does bring you the free RIF membership that you already selected to be enrolled into within that plan, along with an urgent care virtual package plan, which the VIP Standard that you selected as well as the primary virtual carriers already providing you from your selections. Okay. And how much is that a month? So these are weekly plans. Um, the FMC plan will be \$15.16 per paycheck. If we were to look at how much it will cost you for four weeks, it will be \$60.64 for four weeks. Okay. And does that cover dental as well? No, sir. That is your medical plan only. Oh, okay. Yes, sir. All righty, well, thank you. Was there anything else apart from that information you need help with? Oh. Oh, no. No, ma'am. That's all I need. Okay. Understood. And then with that being said once you see your first deduction of the 39% for your selected policy, following Monday you'll be accessed. And same week of activation, Friday, will be when those carriers send out those benefit cards for you. Um, I do have to say- But is it gonna be mailed- Your medical- ... to my address or will it come to the job? No, sir. It will be sent to your address with the exception of one of them. Your VIP Classic, that carrier will send a digital copy to your email only. If you want a hard copy, give us a call so we can put the mail request in once you're accessed. All righty. All right. Thank you for your time. Have a great day. All right. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca. I'm a lieutenant here. I'd like to speak with Mr. Boehner on behalf of Surge Staffing.

Speaker speaker_2: This is he.

Speaker speaker_1: Yes, sir. We're giving you a call regarding the text message you received today to which you replied, "What is MEC?"

Speaker speaker_2: Uh-huh.

Speaker speaker_1: So that's a Medical Preventative Care Plan that Surge offers, which is also the one that takes place of their company policy for auto-enrolling their new hires. However, since you already went online and processed your own enrollment, you won't be affected by it. So basically that plan would have covered preventative services such as your annual physical, your preventative screenings for healthy diet or avoiding any exposures from the sun, these screenings for blood pressure, iron deficiency, immunizations for influenza, tetanus, or varicella. Along with your generic preventative prescriptions such as statins and vitamins. Um, it does bring you the free RIF membership that you already selected to be enrolled into within that plan, along with an urgent care virtual package plan, which the VIP Standard that you selected as well as the primary virtual carriers already providing you from your selections.

Speaker speaker_2: Okay. And how much is that a month?

Speaker speaker_1: So these are weekly plans. Um, the FMC plan will be \$15.16 per paycheck. If we were to look at how much it will cost you for four weeks, it will be \$60.64 for four weeks.

Speaker speaker_2: Okay. And does that cover dental as well?

Speaker speaker_1: No, sir. That is your medical plan only.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All righty, well, thank you.

Speaker speaker_1: Was there anything else apart from that information you need help with? Oh.

Speaker speaker_2: Oh, no. No, ma'am. That's all I need.

Speaker speaker_1: Okay. Understood. And then with that being said once you see your first deduction of the 39% for your selected policy, following Monday you'll be accessed. And same week of activation, Friday, will be when those carriers send out those benefit cards for you. Um, I do have to say-

Speaker speaker_2: But is it gonna be mailed-

Speaker speaker_1: Your medical-

Speaker speaker_2: ... to my address or will it come to the job?

Speaker speaker_1: No, sir. It will be sent to your address with the exception of one of them. Your VIP Classic, that carrier will send a digital copy to your email only. If you want a hard copy, give us a call so we can put the mail request in once you're accessed.

Speaker speaker_2: All righty.

Speaker speaker_1: All right. Thank you for your time. Have a great day.

Speaker speaker_2: All right. You too.