

Transcript: Francesca

Baez-5793190462406656-5244044735201280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning, Mr. ... My name is Francesca ... benefits in our ... give you a call on behalf of MAU Staffing. We're calling to inform you there was a little correction in your last name has been done to your benefit cards. I have emailed all three of the new benefit cards with the last name correction to your email. In the event that you need any further assistance, feel free to give us a call back at 800-497-4856. In regards to the coverage ... you made for the MVP plan, another representative will be giving you a callback in regards to that information. Hope you have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good morning, Mr. ... My name is Francesca ... benefits in our ... give you a call on behalf of MAU Staffing. We're calling to inform you there was a little correction in your last name has been done to your benefit cards. I have emailed all three of the new benefit cards with the last name correction to your email. In the event that you need any further assistance, feel free to give us a call back at 800-497-4856. In regards to the coverage ... you made for the MVP plan, another representative will be giving you a callback in regards to that information. Hope you have a wonderful rest of your day.