

Transcript: Francesca

Baez-5710490683359232-5130938970062848

Full Transcript

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, my name is Francesca, with benefits in a call. I'm calling you with Mr. Damas on behalf of DTC Staffing. I was calling to tell you that your medical plan card has already been updated. It reflects the coverage for you and your wife. In it-- Uh, no. And the only thing would be that the problem of how to take the last payment that you had to take could not be resolved. We don't know what the problem was. Our system did not show any problem processing it. Remember that you can now speak with COBRA at 800-833-4296. I listened to the automatic system, which will tell you what number you would have to press to be able to speak with COBRA about the registration. I hope you have a very good day and thank you for your time.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon, my name is Francesca, with benefits in a call. I'm calling you with Mr. Damas on behalf of DTC Staffing. I was calling to tell you that your medical plan card has already been updated. It reflects the coverage for you and your wife. In it-- Uh, no. And the only thing would be that the problem of how to take the last payment that you had to take could not be resolved. We don't know what the problem was. Our system did not show any problem processing it. Remember that you can now speak with COBRA at 800-833-4296. I listened to the automatic system, which will tell you what number you would have to press to be able to speak with COBRA about the registration. I hope you have a very good day and thank you for your time.