

Transcript: Francesca

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Full Transcript

Thank you for calling 90 Degree Benefits, the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans or COBRA enrollment, please press one. For questions on... If you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no. All agents are currently assisting other callers. Please remain on the line and your call will be answered by the next agent. We appreciate your call. We appreciate your patience. Please remain on the line and we will be with you shortly. Thank you for calling 90 Degree Benefits, this is Amanda, how can I help you? Hello, Amanda. My name is Francesca, Benefits in a Card. Please bear with me one moment, I have a provider's office calling in regards to a claim status. I was just making sure she- he got to the right place. Gotcha. One moment please.

Conversation Format

Speaker speaker_0: Thank you for calling 90 Degree Benefits, the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans or COBRA enrollment, please press one. For questions on... If you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no. All agents are currently assisting other callers. Please remain on the line and your call will be answered by the next agent. We appreciate your call. We appreciate your patience. Please remain on the line and we will be with you shortly.

Speaker speaker_1: Thank you for calling 90 Degree Benefits, this is Amanda, how can I help you?

Speaker speaker_2: Hello, Amanda. My name is Francesca, Benefits in a Card. Please bear with me one moment, I have a provider's office calling in regards to a claim status. I was just making sure she- he got to the right place.

Speaker speaker_1: Gotcha. One moment please.