

Transcript: Franchesca

Baez-5698853025562624-4922574244364288

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. . Yes. Okay, Mr. Rivera, how are you today? No, no, I'm not Mr. Rivera. My son is. Okay, could you please tell your son to call us back when he has time? But who is calling him? The company, ????? 00:00:34from Worksource Staffing. This is a company of? We are medical insurance administrators. We need to speak with him about a Worksource Staffing form. Ah, okay. It's just that he's not with me, he's in the United States. He may have filled out one of these for work, right? Unfortunately, I can't respond to that information. I've just given you general information, which is the farthest I can go, unfortunately. The information-- To that number you called me? Yes, ma'am. Ok, thank you. Thank you. Have a nice day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: .

Speaker speaker_0: Yes.

Speaker speaker_2: Okay, Mr. Rivera, how are you today?

Speaker speaker_0: No, no, I'm not Mr. Rivera. My son is.

Speaker speaker_2: Okay, could you please tell your son to call us back when he has time?

Speaker speaker_0: But who is calling him?

Speaker speaker_2: The company, ????? 00:00:34from Worksource Staffing.

Speaker speaker_0: This is a company of?

Speaker speaker_2: We are medical insurance administrators. We need to speak with him about a Worksource Staffing form.

Speaker speaker_0: Ah, okay. It's just that he's not with me, he's in the United States. He may have filled out one of these for work, right?

Speaker speaker_2: Unfortunately, I can't respond to that information. I've just given you general information, which is the farthest I can go, unfortunately. The information--

Speaker speaker_0: To that number you called me?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_0: Ok, thank you.

Speaker speaker_2: Thank you. Have a nice day.

Speaker speaker_0: You too. Bye-bye.