

Transcript: Franchesca

Baez-5694886577750016-6446460891611136

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello please call me back later. Thank you. Good morning, my name is Francesca ... on behalf of Cornish Personal. I was giving you a call back in regards to the personal enrollment period that was sent to you from our system in English as well as Spanish, um, where you replied by the ... how can you enroll into the benefits. So you're able to enroll into them by giving us a call back and we'll be able to process your enrollment over the phone. Your company unfortunately does not offer online services to process enrollment. It will have to be you calling in. Um, aside from that, our hours of operations are 8:00 a.m. to 8:00 p.m. Monday through Fridays Eastern Time. During the holidays we'll be closed tomorrow, the 25th, as well as the 31st and the 1st. Aside from that, our hours of operation will continue being the same, Monday through Fridays, once again, 8:00 a.m. to 8:00 p.m. Eastern Time open with the phone number of 800-497-4856. Your personal enrollment period will be ending January 15th, 2025. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello please call me back later. Thank you. Good morning, my name is Francesca ... on behalf of Cornish Personal. I was giving you a call back in regards to the personal enrollment period that was sent to you from our system in English as well as Spanish, um, where you replied by the ... how can you enroll into the benefits. So you're able to enroll into them by giving us a call back and we'll be able to process your enrollment over the phone. Your company unfortunately does not offer online services to process enrollment. It will have to be you calling in. Um, aside from that, our hours of operations are 8:00 a.m. to 8:00 p.m. Monday through Fridays Eastern Time. During the holidays we'll be closed tomorrow, the 25th, as well as the 31st and the 1st. Aside from that, our hours of operation will continue being the same, Monday through Fridays, once again, 8:00 a.m. to 8:00 p.m. Eastern Time open with the phone number of 800-497-4856. Your personal enrollment period will be ending January 15th, 2025. Have a wonderful rest of your day.