## Transcript: Franchesca Baez-5668965128814592-5363728614637568

## **Full Transcript**

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Hello, this is Jessica ... calling to speak with Mr. Poore on behalf of Hamilton MicroStaffing. Yes, this is him. All right. Well, we're giving you a call in regards to the health insurance form you filled out December 11th, 2024. You have selected both of the BAP plans to stay in there as well as the classic. Unfortunately, you cannot be enrolled into both of them, so we're going to confirm with you which of those two it is that you would like to be enrolled into. Uh, well, now, uh, neither. Uh, the job that I was supposed to get was filled, so I, uh, did not end up being employed through Hamilton-Riker, so... Would you like me to- I, I, why would I need it? What is it? Okay. Oh, no, I was just gonna say would you like me to process a declamation then? Yeah, I, I won't, I won't be needing any of it anymore, uh, at this current moment, so... Oh, understood. I'm sorry to hear that. I'll go ahead and process it and annotate it on your account. Thank you so much for taking my call today. All right, thank you. You have a good one. Thank you. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored-

Speaker speaker\_1: Hello.

Speaker speaker\_0: ... or recorded for quality assurance purposes.

Speaker speaker\_2: Hello, this is Jessica ... calling to speak with Mr. Poore on behalf of Hamilton MicroStaffing.

Speaker speaker\_1: Yes, this is him.

Speaker speaker\_2: All right. Well, we're giving you a call in regards to the health insurance form you filled out December 11th, 2024. You have selected both of the BAP plans to stay in there as well as the classic. Unfortunately, you cannot be enrolled into both of them, so we're going to confirm with you which of those two it is that you would like to be enrolled into.

Speaker speaker\_1: Uh, well, now, uh, neither. Uh, the job that I was supposed to get was filled, so I, uh, did not end up being employed through Hamilton-Riker, so...

Speaker speaker\_2: Would you like me to-

Speaker speaker\_1: I, I, why would I need it? What is it?

Speaker speaker\_2: Okay. Oh, no, I was just gonna say would you like me to process a declamation then?

Speaker speaker\_1: Yeah, I, I won't, I won't be needing any of it anymore, uh, at this current moment, so...

Speaker speaker\_2: Oh, understood. I'm sorry to hear that. I'll go ahead and process it and annotate it on your account. Thank you so much for taking my call today.

Speaker speaker\_1: All right, thank you. You have a good one.

Speaker speaker\_2: Thank you. Bye-bye.