## Transcript: Franchesca Baez-5661090869886976-4760612858445824

## **Full Transcript**

Your call has been forwarded to an automated voice messaging system.... is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, Mr. Mills. My name is Francesca with Benefits in Your Cart calling on behalf of the resource company. We're calling in regards to the health insurance enrollment form that you filled out on November 12, 2024. When you had selected that you would like to enroll into the benefits, um, however, you left the form blank. So we're calling to see what were the selected benefits you would like to enrolled into. Keep it in mind, once you start working, you'll have after your first paycheck to make any coverage selections. For the moment, a declination will be processed seeing as your form was left blank and we were unable to reach you. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day. Thank you for your time today.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system.... is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon, Mr. Mills. My name is Francesca with Benefits in Your Cart calling on behalf of the resource company. We're calling in regards to the health insurance enrollment form that you filled out on November 12, 2024. When you had selected that you would like to enroll into the benefits, um, however, you left the form blank. So we're calling to see what were the selected benefits you would like to enrolled into. Keep it in mind, once you start working, you'll have after your first paycheck to make any coverage selections. For the moment, a declination will be processed seeing as your form was left blank and we were unable to reach you. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I do hope you have a wonderful rest of your day. Thank you for your time today.