

## **Transcript: Francesca**

**Baez-5656341673099264-6446170153369600**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone . Good morning. My name is Francesca on a card giving a call on behalf of Surge Staffing to speak with Mr. Jordan. Your benefit card was returned back for your medical preventative care plan due to an insufficient address. You could please deal with the CO Act at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Friday's Eastern Time so that we may reissue a mail order on your benefit card. Thank you for your time and for listening to this message. I do hope you have a wonderful rest of your day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone .

Speaker speaker\_0: Good morning. My name is Francesca on a card giving a call on behalf of Surge Staffing to speak with Mr. Jordan. Your benefit card was returned back for your medical preventative care plan due to an insufficient address. You could please deal with the CO Act at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Friday's Eastern Time so that we may reissue a mail order on your benefit card. Thank you for your time and for listening to this message. I do hope you have a wonderful rest of your day.