

## **Transcript: Francesca**

**Baez-5648491497439232-6185388716113920**

### **Full Transcript**

Number 470-866-8660- Your call may be monitored or recorded for quality assurance purposes. ... can't take your call now. At the tone, please record your message. When you're finished recording, simply hang up or press # for further options. Good afternoon, Miss Cruz. My name is Francesca Benefits and I'm currently giving you a call in regards to the health benefits your staffing company, North Staffing Group, will be offering through us as the account administrator. Um, you had called in and requested for the summary. At the moment, we do not have it. I'll be sending it to the email your staffing company sent, which was monicabasandbobcruz2@gmail.com. In the event that you do not receive that coverage summary, please give us a callback at 800-497-4856. We are open 8:00 AM to 8:00 PM Eastern Time. And I do hope you have a wonderful rest of your day. Thank you for your time today.

### **Conversation Format**

Speaker speaker\_0: Number 470-866-8660-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: ... can't take your call now. At the tone, please record your message. When you're finished recording, simply hang up or press # for further options.

Speaker speaker\_2: Good afternoon, Miss Cruz. My name is Francesca Benefits and I'm currently giving you a call in regards to the health benefits your staffing company, North Staffing Group, will be offering through us as the account administrator. Um, you had called in and requested for the summary. At the moment, we do not have it. I'll be sending it to the email your staffing company sent, which was monicabasandbobcruz2@gmail.com. In the event that you do not receive that coverage summary, please give us a callback at 800-497-4856. We are open 8:00 AM to 8:00 PM Eastern Time. And I do hope you have a wonderful rest of your day. Thank you for your time today.