

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for Lorinda Speely. Good afternoon. My name is Francesca with Benefits in the Card, giving a call to Ms. Salas on behalf of the BoardSource. We're giving you a call regarding the text message that you received today to which you replied, "Who is this?" That will be your staffing company's automated system informing you that for the week of April 25th to Sunday 27th there was no payment received for your benefits, so you have a lapse in coverage. In the event that you have stopped working with your staffing company, you will be receiving a total of three to four more of those messages, as it will take five consecutive weeks of no payment before the system will cancel this policy. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time in the event that you have any questions in regards to this. Thank you for listening to my message. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for Lorinda Speely.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefits in the Card, giving a call to Ms. Salas on behalf of the BoardSource. We're giving you a call regarding the text message that you received today to which you replied, "Who is this?" That will be your staffing company's automated system informing you that for the week of April 25th to Sunday 27th there was no payment received for your benefits, so you have a lapse in coverage. In the event that you have stopped working with your staffing company, you will be receiving a total of three to four more of those messages, as it will take five consecutive weeks of no payment before the system will cancel this policy. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time in the event that you have any questions in regards to this. Thank you for listening to my message. Have a great day.