

Transcript: Franchesca

Baez-5622865827774464-6475107933929472

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Yes, ma'am. Ah, yes, this is Bluecross. Who's this? No, ma'am. You called in Benefits in a Car. What is this, Marketplace? No, ma'am. Once again, it's Benefits in a Car, the account administrator.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Ah, yes, this is Bluecross. Who's this?

Speaker speaker_2: No, ma'am. You called in Benefits in a Car.

Speaker speaker_1: What is this, Marketplace?

Speaker speaker_2: No, ma'am. Once again, it's Benefits in a Car, the account administrator.