

Transcript: Francesca

Baez-5610823818887168-6465472314687488

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded. Please follow the instructions. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. Clark. My name is Francesca, Benefits in a Card, giving you a call back in regards to your benefit card so you had requested. Um, the front office was able to get your medical and vision benefit card; however, for the dental, the benefit card itself has not been procreated, so we will be emailing you your benefit policy number instead. In the event that you need any further assistance with us, please give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded. Please follow the instructions.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, Ms. Clark. My name is Francesca, Benefits in a Card, giving you a call back in regards to your benefit card so you had requested. Um, the front office was able to get your medical and vision benefit card; however, for the dental, the benefit card itself has not been procreated, so we will be emailing you your benefit policy number instead. In the event that you need any further assistance with us, please give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.