

Transcript: Francesca

Baez-5599356693299200-5513774000553984

Full Transcript

... has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca with Benefits 10-0 card, getting a call to speak with Mr. Simmons on behalf of Allegiance Staffing, revolving you in regards to the online enrollment you were processing for benefits for yourself and children. I'm not sure, sir, if maybe you put the children's information on the wrong portion of it. But you didn't put their information as dependents. I do see here there's two childrens down as beneficiaries. One of them is active, the other one is not. For the time being, since we do not have their date of birth or socials, we'll go ahead and process your non for employee only. In the event that you wish to like, to add the children to the policy, please 202 call back at 800-497-4856; open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you as well for listening to my message today.

Conversation Format

Speaker speaker_0: ... has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits 10-0 card, getting a call to speak with Mr. Simmons on behalf of Allegiance Staffing, revolving you in regards to the online enrollment you were processing for benefits for yourself and children. I'm not sure, sir, if maybe you put the children's information on the wrong portion of it. But you didn't put their information as dependents. I do see here there's two childrens down as beneficiaries. One of them is active, the other one is not. For the time being, since we do not have their date of birth or socials, we'll go ahead and process your non for employee only. In the event that you wish to like, to add the children to the policy, please 202 call back at 800-497-4856; open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you as well for listening to my message today.