

Transcript: Francesca

Baez-5593857784758272-6425041330716672

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling BenefitsUnivite. My name is Francesca. How can I assist you today? Hi. I was just calling to make sure I'm not enrolled in any benefits. Okay. What staffing company do you work with? Um, Mega Force. And what are the last four of your Social? 2033. Okay. For security purposes, can you verify your mailing address and date of birth for me? Um, 324A Kenwood Terrace and you said, uh, birthday? Yes, ma'am. 10/02/'98. And was that a 324A as in apple? Yes. We have the best phone number to reach you, 919-499-8933? Yes. And we have your email down as first initial, last name, 98 at gmail.com? Yes. No, ma'am, you currently do not show enroller shows that you declined auto enrollment as of November 15th, 2022. Okay. All right. Thank you. No problem. Keep in mind their system could still send you roughly one to two more emails, 'cause your personal enrollment period started last week. So it might actually be three to two actually. Um, as a courtesy reminder to click to decline. You can simply ignore them since you already processed the declination. Okay. Thank you. No problem. I hope you have a wonderful rest of your day. Thank you for your time today. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling BenefitsUnivite. My name is Francesca. How can I assist you today?

Speaker speaker_2: Hi. I was just calling to make sure I'm not enrolled in any benefits.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Um, Mega Force.

Speaker speaker_1: And what are the last four of your Social?

Speaker speaker_2: 2033.

Speaker speaker_1: Okay. For security purposes, can you verify your mailing address and date of birth for me?

Speaker speaker_2: Um, 324A Kenwood Terrace and you said, uh, birthday?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: 10/02/'98.

Speaker speaker_1: And was that a 324A as in apple?

Speaker speaker_2: Yes.

Speaker speaker_1: We have the best phone number to reach you, 919-499-8933?

Speaker speaker_2: Yes.

Speaker speaker_1: And we have your email down as first initial, last name, 98 at gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: No, ma'am, you currently do not show enroller shows that you declined auto enrollment as of November 15th, 2022.

Speaker speaker_2: Okay. All right. Thank you.

Speaker speaker_1: No problem. Keep in mind their system could still send you roughly one to two more emails, 'cause your personal enrollment period started last week. So it might actually be three to two actually. Um, as a courtesy reminder to click to decline. You can simply ignore them since you already processed the declination.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: No problem. I hope you have a wonderful rest of your day. Thank you for your time today.

Speaker speaker_2: You too.