## Transcript: Franchesca Baez-5585330507268096-5271126202040320

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 561-800-6809. Good afternoon. My name is Francesca Benefits in a car calling on behalf of Hospitality Staffing Solutions to speak with Mr. Ford Brown on behalf of Hospitality Staffing Solutions regarding the enrollment form for their health insurance that you filled out on May 7th, 2025 in which you selected to be enrolled for the benefits of position in there for your ex membership for prescriptions for your children's spouse. However, you did not provide your spouse's information for the enrollment. For the time being, we're going to go ahead and process your enrollment for employee only. In the event that you did still want your spouse to be on this policy, please give us a call back at 800-497-4856. We are open 8 A.M. to 8 P.M. Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you so much for your time today as well as for listening to my message.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 561-800-6809.

Speaker speaker\_1: Good afternoon. My name is Francesca Benefits in a car calling on behalf of Hospitality Staffing Solutions to speak with Mr. Ford Brown on behalf of Hospitality Staffing Solutions regarding the enrollment form for their health insurance that you filled out on May 7th, 2025 in which you selected to be enrolled for the benefits of position in there for your ex membership for prescriptions for your children's spouse. However, you did not provide your spouse's information for the enrollment. For the time being, we're going to go ahead and process your enrollment for employee only. In the event that you did still want your spouse to be on this policy, please give us a call back at 800-497-4856. We are open 8 A.M. to 8 P.M. Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you so much for your time today as well as for listening to my message.