

Transcript: Francesca

Baez-5583821899612160-5526398086201344

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling 000 Francesca. How can I assist you today? Yes, I wanted to opt out of the insurance. What staffing company do you work with? Grail. And the last four of your Social? One oh six three. And your last name, please? Sims, S-i-m-s. I'm sorry, sir? Sims, S-i-m-s. Did you just recently started, uh, working with them or recently applied? Yeah. We don't have your file as of yet, sir. That will leave you with two options. We can either make one to the client for which we will need your full Social. In the event that you do not feel comfortable providing it on the recorded line, then it will be you calling in to check periodically when we have it. The more for sure timeframe of when we will have it will be by the time that you receive your first paycheck. So it's up to you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling 000 Francesca. How can I assist you today?

Speaker speaker_2: Yes, I wanted to opt out of the insurance.

Speaker speaker_1: What staffing company do you work with?

Speaker speaker_2: Grail.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: One oh six three.

Speaker speaker_1: And your last name, please?

Speaker speaker_2: Sims, S-i-m-s.

Speaker speaker_1: I'm sorry, sir?

Speaker speaker_2: Sims, S-i-m-s.

Speaker speaker_1: Did you just recently started, uh, working with them or recently applied?

Speaker speaker_2: Yeah.

Speaker speaker_1: We don't have your file as of yet, sir. That will leave you with two options. We can either make one to the client for which we will need your full Social. In the event that you do not feel comfortable providing it on the recorded line, then it will be you calling in to check periodically when we have it. The more for sure timeframe of when we will have it will be by the time that you receive your first paycheck. So it's up to you.