

Transcript: Francesca

Baez-5578123450040320-5550687266062336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Car. I was calling to speak with Mr. Shoffner on behalf of Integrity Trade Services Staffing. Yeah. We were calling regarding the text message you got today at 1:00 PM, which you replied at 6:35, um, who was the ... that last in coverage text message. Mm-hmm. It was Integrity Trade Services system. Hey. Yeah. They were just advising you that for this week, we did not receive the payment for that medical preventative care plan that you have with them. Yeah. I- I hired on full-time, so... Understood. So you might receive, I believe it's three more of those text messages. You can simply ignore it. Mm-hmm. Okay. By the fifth week, there'll not being no payment, the policy will cancel itself. All right. Thank you. All right. I'll... Thank you for taking my call. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits in a Car. I was calling to speak with Mr. Shoffner on behalf of Integrity Trade Services Staffing.

Speaker speaker_2: Yeah.

Speaker speaker_1: We were calling regarding the text message you got today at 1:00 PM, which you replied at 6:35, um, who was the ... that last in coverage text message.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: It was Integrity Trade Services system.

Speaker speaker_3: Hey. Yeah.

Speaker speaker_1: They were just advising you that for this week, we did not receive the payment for that medical preventative care plan that you have with them.

Speaker speaker_2: Yeah. I- I hired on full-time, so...

Speaker speaker_1: Understood. So you might receive, I believe it's three more of those text messages. You can simply ignore it.

Speaker speaker_2: Mm-hmm. Okay.

Speaker speaker_1: By the fifth week, there'll not being no payment, the policy will cancel itself.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: All right. I'll... Thank you for taking my call. Have a wonderful rest of your day.