Transcript: Franchesca Baez-5565223380926464-6353820111552512

Full Transcript

Your call has been forward voicemails- Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. Martin. My name is Francesca Beneficio-Carr, giving you a call on behalf of MAU Staffing. We're calling in regards to the insurance enrollment form that you had filled out on October 30th, 2024. You have selected both of the Insure Plus plans. Unfortunately, you cannot be enrolled into both at the same time. We'll go ahead and process your enrollment for the lowest costing plan, which will be Insure Plus Basic. You also did select both of our MEC plans, same thing applies to them, you can only be enrolled into one of them. For the moment, we'll also to MEC RX which would be the lowest... MEC Standard, sorry, which will be the lowest costing plan for both choices. In the event that you would like to make any changes to this policy, you can give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day and thank you for your time today.

Conversation Format

Speaker speaker_0: Your call has been forward voicemails-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, Ms. Martin. My name is Francesca Beneficio-Carr, giving you a call on behalf of MAU Staffing. We're calling in regards to the insurance enrollment form that you had filled out on October 30th, 2024. You have selected both of the Insure Plus plans. Unfortunately, you cannot be enrolled into both at the same time. We'll go ahead and process your enrollment for the lowest costing plan, which will be Insure Plus Basic. You also did select both of our MEC plans, same thing applies to them, you can only be enrolled into one of them. For the moment, we'll also to MEC RX which would be the lowest... MEC Standard, sorry, which will be the lowest costing plan for both choices. In the event that you would like to make any changes to this policy, you can give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day and thank you for your time today.