

## **Transcript: Francesca**

**Baez-5481924628627456-6424239547400192**

### **Full Transcript**

Call has been forwarded to voicemail. The person- Your call may be monitored or recorded for quality assurance purposes. When you have finished recording, you may hang up. Good afternoon. My name is Francesca of Benefits in Elkhart, looking to speak with Ms. Ross on behalf of Surge Staffing. We're calling regarding the text message you received today to which you replied, "What is MEC-Tailor Rx?" MEC-Tailor Rx is a medical preventative care plan in which Surge Staffing automatically enrolls your new hire into. With it, you'll have the coverage of your preventative services like your annual physical, the screenings for blood pressure and iron deficiency, along with your counseling for a healthy diet or avoiding UV exposures from the sun, your preventative immunizations like influenza, tetanus, varicella, as well as your preventative generic prescriptions such as vitamin statins and such. It does come with a virtual urgent care package as well as a free Rx membership for your prescriptions. In the event that you do not want to be auto-enrolled into this plan, make sure to give us a call back at 800-497-4856 to process a declination. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I thank you so much for listening to my message as well as your time today. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Call has been forwarded to voicemail. The person-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. My name is Francesca of Benefits in Elkhart, looking to speak with Ms. Ross on behalf of Surge Staffing. We're calling regarding the text message you received today to which you replied, "What is MEC-Tailor Rx?" MEC-Tailor Rx is a medical preventative care plan in which Surge Staffing automatically enrolls your new hire into. With it, you'll have the coverage of your preventative services like your annual physical, the screenings for blood pressure and iron deficiency, along with your counseling for a healthy diet or avoiding UV exposures from the sun, your preventative immunizations like influenza, tetanus, varicella, as well as your preventative generic prescriptions such as vitamin statins and such. It does come with a virtual urgent care package as well as a free Rx membership for your prescriptions. In the event that you do not want to be auto-enrolled into this plan, make sure to give us a call back at 800-497-4856 to process a declination. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I thank you so much for listening to my message as well as your time today. Have a great day.