

Transcript: Francesca

Baez-5442411628380160-6558383047229440

Full Transcript

Call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefits looking to speak with Mr. Julien on behalf of Fo- uh, Focus Workforce Management. We're giving you a call in regards to the enrollment request for dental and medical benefits for yourself and child. Unfortunately, you did not provide the child's information on your submission. For the time being, we'll go ahead and process this enrollment for employee only due to the fact that a policy for a dependent for which dependent's information is not provided will result in a policy that said dependent will not be able to utilize and you will not be able to request a reimbursement on. Please keep in mind that you have 30 days after your first paycheck to make policy changes, after which you'll have to wait for the next company enrollment period to be eligible for changes to the policy. We're open 8:00 AM to 8:00 PM Friday's Eastern Time in the event that you need any assistance with the policy changes. I hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to my message.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon. My name is Francesca Benefits looking to speak with Mr. Julien on behalf of Fo- uh, Focus Workforce Management. We're giving you a call in regards to the enrollment request for dental and medical benefits for yourself and child. Unfortunately, you did not provide the child's information on your submission. For the time being, we'll go ahead and process this enrollment for employee only due to the fact that a policy for a dependent for which dependent's information is not provided will result in a policy that said dependent will not be able to utilize and you will not be able to request a reimbursement on. Please keep in mind that you have 30 days after your first paycheck to make policy changes, after which you'll have to wait for the next company enrollment period to be eligible for changes to the policy. We're open 8:00 AM to 8:00 PM Friday's Eastern Time in the event that you need any assistance with the policy changes. I hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to my message.