

Transcript: Franchesca

Baez-5434338213806080-6245287631962112

Full Transcript

Thank you for calling Benefits in a Car. My name is Francesca. How can I assist you today? Um, yes. I just wanted to verify if I still have the, uh, the medical benefits. What staffing company do you work with? I worked... I worked with, uh... what's the name? Crown Staffing. And what are the last four of the Social and the last name? Uh, 9009, and the last name is Steele, S-T-E-E-L-E. Please verify your mailing address and date of birth to make sure I located the correct account. Um, 301 West Johnson Street. Apartment 308. So we actually have a different address on file. It might be your old address. Yeah, it's my old... Uh, I just moved recently, so I was just going... Yeah, my... It's my last one. My last one is, uh, 922 West College Boulevard in Addison, Apartment 303. And what is the date of birth? Uh, May, May 14th, 2003. I have last contact same as the one you called on, 630-994-9258 with the email of bookinglilgmoney@gmail.com. Yeah, that's me. Uh, no, sir. This policy ended March 9th, 2025. Okay. Thank you. I appreciate it. Of course. Was there anything else we can assist you with today? No, that's all. Thank you. Have a great day and thank you for your time today. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. My name is Francesca. How can I assist you today?

Speaker speaker_1: Um, yes. I just wanted to verify if I still have the, uh, the medical benefits.

Speaker speaker_0: What staffing company do you work with?

Speaker speaker_1: I worked... I worked with, uh... what's the name? Crown Staffing.

Speaker speaker_0: And what are the last four of the Social and the last name?

Speaker speaker_1: Uh, 9009, and the last name is Steele, S-T-E-E-L-E.

Speaker speaker_0: Please verify your mailing address and date of birth to make sure I located the correct account.

Speaker speaker_1: Um, 301 West Johnson Street. Apartment 308.

Speaker speaker_0: So we actually have a different address on file. It might be your old address.

Speaker speaker_1: Yeah, it's my old... Uh, I just moved recently, so I was just going... Yeah, my... It's my last one. My last one is, uh, 922 West College Boulevard in Addison, Apartment 303.

Speaker speaker_0: And what is the date of birth?

Speaker speaker_1: Uh, May, May 14th, 2003.

Speaker speaker_0: I have last contact same as the one you called on, 630-994-9258 with the email of bookinglilgmoney@gmail.com.

Speaker speaker_1: Yeah, that's me.

Speaker speaker_0: Uh, no, sir. This policy ended March 9th, 2025.

Speaker speaker_1: Okay. Thank you. I appreciate it.

Speaker speaker_0: Of course. Was there anything else we can assist you with today?

Speaker speaker_1: No, that's all. Thank you.

Speaker speaker_0: Have a great day and thank you for your time today.

Speaker speaker_1: You too.