## Transcript: Franchesca Baez-5431772998844416-5123146010640384

## **Full Transcript**

Your call may be monitored or recorded for quality assurance. Hi. Uh, sorry that I missed your call. When I get a chance, I'll call you back or you may leave a message. Have a good day. Good afternoon, Ms. Davis. My name is Francesca, I benefit to help calling, giving you a call on behalf of your staffing company, Hospitality Staffing Solutions. We're currently giving you a call in regards to the enrollment form you filled out January 22nd, 2025, which you had selected a couple of medical plans but also chose to be opted out of the insurance. But we're calling to confirm that at the moment you are wishing to decline enrollment. Since we were unable to reach you today, we'll go ahead and process the declinations. In the event that you did in fact want to, want the coverage, please give us a callback, 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to my message.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Hi. Uh, sorry that I missed your call. When I get a chance, I'll call you back or you may leave a message. Have a good day.

Speaker speaker\_0: Good afternoon, Ms. Davis. My name is Francesca, I benefit to help calling, giving you a call on behalf of your staffing company, Hospitality Staffing Solutions. We're currently giving you a call in regards to the enrollment form you filled out January 22nd, 2025, which you had selected a couple of medical plans but also chose to be opted out of the insurance. But we're calling to confirm that at the moment you are wishing to decline enrollment. Since we were unable to reach you today, we'll go ahead and process the declinations. In the event that you did in fact want to, want the coverage, please give us a callback, 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to my message.