Transcript: Franchesca
Baez-5431227651899392-5674741409169408

## **Full Transcript**

This is Matt. Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca of Benefits InterCard. I'm looking to speak with Mr. McCrary on behalf of Focus Workforce Management. For what? Yes, sir, regarding their health benefits. No, I'm good. Well, sir, we're calling about an enrollment that you already sent.

## **Conversation Format**

Speaker speaker\_0: This is Matt.

Speaker speaker 1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_2: Good afternoon. My name is Francesca of Benefits InterCard. I'm looking to speak with Mr. McCrary on behalf of Focus Workforce Management.

Speaker speaker\_0: For what?

Speaker speaker\_2: Yes, sir, regarding their health benefits.

Speaker speaker\_0: No, I'm good.

Speaker speaker\_2: Well, sir, we're calling about an enrollment that you already sent .