

Transcript: Francesca

Baez-5414122226663424-5274124207734784

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. My name is Francesca with Benefits in a Car. How can I assist you today? Uh, I just want to opt out of the insurance benefits so you don't enroll me. What staffing company do you work with? Partners Personnel. Okay. So I'd be more than happy to process a declamation for you if you wish. Um, however, Partners Personnel doesn't do any auto-enrollment unless you filled out a, an enrollment form or called in to request it. They won't enroll you into anything. Oh, okay. Oh, okay. I thought sometimes they just enroll you automatically. I was just calling to make sure. Yeah, I know you... Some of them do have that auto enrollment like you just stated, um, but Partners Personnel thankfully is not one of them. However, if you do wish to, I can still open the account and process the declamation. Um, no, thank you. Understood, sir. I do hope you have a- All right. ... wonderful rest of your day for calling us today. Uh, all right, you too. Don't work too hard. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. My name is Francesca with Benefits in a Car. How can I assist you today?

Speaker speaker_2: Uh, I just want to opt out of the insurance benefits so you don't enroll me.

Speaker speaker_1: What staffing company do you work with?

Speaker speaker_2: Partners Personnel.

Speaker speaker_1: Okay. So I'd be more than happy to process a declamation for you if you wish. Um, however, Partners Personnel doesn't do any auto-enrollment unless you filled out a, an enrollment form or called in to request it. They won't enroll you into anything.

Speaker speaker_2: Oh, okay. Oh, okay. I thought sometimes they just enroll you automatically. I was just calling to make sure.

Speaker speaker_1: Yeah, I know you... Some of them do have that auto enrollment like you just stated, um, but Partners Personnel thankfully is not one of them. However, if you do wish to, I can still open the account and process the declamation.

Speaker speaker_2: Um, no, thank you.

Speaker speaker_1: Understood, sir. I do hope you have a-

Speaker speaker_2: All right.

Speaker speaker_1: ... wonderful rest of your day for calling us today.

Speaker speaker_2: Uh, all right, you too. Don't work too hard.

Speaker speaker_1: Thank you. Bye-bye.