## Transcript: Franchesca Baez-5399107660988416-5036245788704768

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good morning, my name is Francesca, I'm going to call you with Mrs. Altamalvarios from Surge Staffing. Yes? Yes, good morning, ma'am. I was calling about the request to register that she made yesterday, to which we had to do an eligibility. Unfortunately, at this moment, Mrs. Altamalvarios, you are not eligible to register. She would have to wait until August when Surge has the open period of the company. Yes, ma'am, at some point in August. We don't have the specific days yet, but during that month they will have that open period and she can register during it. Okay, I'm sorry, should I contact the agency or directly with you? With us directly. Okay, that's it. Thank you very much. Have a good day. Thank you, you too.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good morning, my name is Francesca, I'm going to call you with Mrs. Altamalvarios from Surge Staffing. Yes? Yes, good morning, ma'am. I was calling about the request to register that she made yesterday, to which we had to do an eligibility. Unfortunately, at this moment, Mrs. Altamalvarios, you are not eligible to register. She would have to wait until August when Surge has the open period of the company. Yes, ma'am, at some point in August. We don't have the specific days yet, but during that month they will have that open period and she can register during it. Okay, I'm sorry, should I contact the agency or directly with you? With us directly. Okay, that's it. Thank you very much. Have a good day. Thank you, you too.