

## **Transcript: Francesca**

**Baez-5379561899999232-5755875760848896**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded by the insurance company. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefits and I'm calling giving a call to speak with Mr. Edwards on behalf of the Hospitality Staffing Solutions. I'm calling in regards to the enrollment form that you filled out on January 21st, 2023. Well, you had selected both of our MEC plans. Unfortunately, sir, you cannot be enrolled into more than one MEC plan. For the moment, we'll go ahead and enroll you into the lowest costing plan since we were unable to reach you. In the event that you would like to make changes to this, please give us a callback at 800-497-4856. Keeping in mind that once you start working, you have 30 days after your first paycheck to be eligible to make changes. I did also want to inform you, you selected the FreeRx membership. However, it already comes into the MUCtailor Rx plan. You chose a standalone as well. That will be the reason why during your policy you will not be seeing the FreeRx standalone by itself since it is already included in your medical preventative MUCtailor Rx plan. I hope you have a wonderful rest of your day. Thank you for your time, as well as, for listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded by the insurance company.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. My name is Francesca Benefits and I'm calling giving a call to speak with Mr. Edwards on behalf of the Hospitality Staffing Solutions. I'm calling in regards to the enrollment form that you filled out on January 21st, 2023. Well, you had selected both of our MEC plans. Unfortunately, sir, you cannot be enrolled into more than one MEC plan. For the moment, we'll go ahead and enroll you into the lowest costing plan since we were unable to reach you. In the event that you would like to make changes to this, please give us a callback at 800-497-4856. Keeping in mind that once you start working, you have 30 days after your first paycheck to be eligible to make changes. I did also want to inform you, you selected the FreeRx membership. However, it already comes into the MUCtailor Rx plan. You chose a standalone as well. That will be the reason why during your policy you will not be

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