

Transcript: Francesca

Baez-5378536586035200-4705191007830016

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca at Benefits in a Card. I'm looking to speak with Mr. Brandon Adam Duplantis. Sorry if I mispronounced the last name. Yes, yes, ma'am. I'm calling you with the company that administers the health insurance that's BGS Staffing offers their employees. And well, we're calling in regards to- Mm-hmm. ... the form that you had filled out on December 5th. Mm-hmm. Where it shows you- Mm-hmm. ... selected primary care for virtual, but you also put no coverage. So we're just calling to confirm you're declining at the moment, correct? Correct. Okay. Understood. So, Mr. Brandon, I'll go ahead and decline coverage on the account at the moment. That's not going to affect your job assignment that I will be finding for you. Uh-huh. In the event that you do change your mind once you start working with them, you have 30 days after your first paycheck to make any coverage enrollments. Okay? Okay. All right. Thank you so much for taking my call. We're just going to confirm that with you today. All right. Thank you. Thank you for your time. Enjoy the rest of your day. You, too, ma'am. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca at Benefits in a Card. I'm looking to speak with Mr. Brandon Adam Duplantis. Sorry if I mispronounced the last name.

Speaker speaker_2: Yes, yes, ma'am.

Speaker speaker_1: I'm calling you with the company that administers the health insurance that's BGS Staffing offers their employees. And well, we're calling in regards to-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... the form that you had filled out on December 5th.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Where it shows you-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... selected primary care for virtual, but you also put no coverage. So we're just calling to confirm you're declining at the moment, correct?

Speaker speaker_2: Correct.

Speaker speaker_1: Okay. Understood. So, Mr. Brandon, I'll go ahead and decline coverage on the account at the moment. That's not going to affect your job assignment that I will be finding for you.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: In the event that you do change your mind once you start working with them, you have 30 days after your first paycheck to make any coverage enrollments. Okay?

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Thank you so much for taking my call. We're just going to confirm that with you today.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: Thank you for your time. Enjoy the rest of your day.

Speaker speaker_2: You, too, ma'am.

Speaker speaker_1: Bye-bye.