

Transcript: Francesca

Baez-5333309486055424-5519614698373120

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Hello. My name is Francesca, I'm with looking to speak with Mr. Wilson on behalf of Focus: Workforce Management. This is him. We're giving you a call, sir, 'cause we received an enrollment request for coverage. Um, however, during that request, you went ahead and requested to be enrolled into the firm account- Um... I already got a job set up. I understand, sir, but I'm not calling about a job. I'm calling in regards to the health insurance you requested with Focus: Workforce Management.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning.

Speaker speaker_2: Hello.

Speaker speaker_1: My name is Francesca, I'm with looking to speak with Mr. Wilson on behalf of Focus: Workforce Management.

Speaker speaker_2: This is him.

Speaker speaker_1: We're giving you a call, sir, 'cause we received an enrollment request for coverage. Um, however, during that request, you went ahead and requested to be enrolled into the firm account-

Speaker speaker_2: Um... I already got a job set up.

Speaker speaker_1: I understand, sir, but I'm not calling about a job. I'm calling in regards to the health insurance you requested with Focus: Workforce Management.