

Transcript: Francesca

Baez-5315234387902464-5709757953785856

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. My name is Francesca, a beneficiary of CARA, looking to speak with Mr. Materio on behalf of AmeriStaff Corp. Uh, yeah? Yes, sir. We're giving you a call regarding the text message that you received Wednesday to which you were asking who that was. That was your staffing company system letting you know that the plan you were auto enrolled for their company policy had a lapse in coverage this week since no payment was received for that insurance. That's all that that was let- letting you know. Oh, okay. Do you have any questions for me before I let you go? No, that was it. All right. Have a great day and thank you for taking my call today. Mm-hmm. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. My name is Francesca, a beneficiary of CARA, looking to speak with Mr. Materio on behalf of AmeriStaff Corp.

Speaker speaker_2: Uh, yeah?

Speaker speaker_1: Yes, sir. We're giving you a call regarding the text message that you received Wednesday to which you were asking who that was. That was your staffing company system letting you know that the plan you were auto enrolled for their company policy had a lapse in coverage this week since no payment was received for that insurance. That's all that that was let- letting you know.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Do you have any questions for me before I let you go?

Speaker speaker_2: No, that was it.

Speaker speaker_1: All right. Have a great day and thank you for taking my call today.

Speaker speaker_2: Mm-hmm. Thank you.

Speaker speaker_1: Bye-bye.

Speaker speaker_2: Bye.