

Transcript: Francesca

Baez-5300267577032704-4919519581880320

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca benefits and card coming on behalf of Hospitality Staffing Solutions. I'm looking to speak with Ms. Walker. Yes. Who's speaking? All right. So we're the company that handles the health insurance, the Hospitality Staffing Solutions for their employees. We were processing the form you had filled out February 5th, 2025, where you selected a couple plans, but then selected to be opted out. So we're just going to confirm your selection. Were you looking to decline for the moment? You said for who? Were you looking to decline the health insurance coverage with Hospitality Staffing Solutions for the moment? Yes. Okay. So I'll go ahead and process that declination. They should be giving you a call back once they have an assignment for you. Okay. Thank you so much for taking my call today. Mm-hmm. Bye-bye.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca benefits and card coming on behalf of Hospitality Staffing Solutions. I'm looking to speak with Ms. Walker.

Speaker speaker_0: Yes. Who's speaking?

Speaker speaker_2: All right. So we're the company that handles the health insurance, the Hospitality Staffing Solutions for their employees. We were processing the form you had filled out February 5th, 2025, where you selected a couple plans, but then selected to be opted out. So we're just going to confirm your selection. Were you looking to decline for the moment?

Speaker speaker_0: You said for who?

Speaker speaker_2: Were you looking to decline the health insurance coverage with Hospitality Staffing Solutions for the moment?

Speaker speaker_0: Yes.

Speaker speaker_2: Okay. So I'll go ahead and process that declination. They should be giving you a call back once they have an assignment for you.

Speaker speaker_0: Okay.

Speaker speaker_2: Thank you so much for taking my call today.

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: Bye-bye.