

Transcript: Franchesca

Baez-5289881377751040-6429776670408704

Full Transcript

Hello? Yes, hello? Oh yes. Okay. Is this Benefit with the card? Benefits and or Card Administrators for the health coverage of the Staffing Companies, yes. How can we help you? Um, yes. I was calling because I was trying to get some information to see if, if you guys have, um, a dental plan that, that can help with all the things that I need. I have you guys now but it's a lot of the stuff that, that they cover in my, um... Amount is low. So I'd be more than happy to take a look into your policy. However, all staffing companies only offer one dental plan. There isn't any room to upgrade from. You said there's no room to upgrade? No, there isn't. All of the staffing companies only offer one dental plan. Oh. So the plan that I have now, that's the plan that I'm stuck with? You can cancel if you wish to but there isn't any other dental plan offered. Oh, okay. Uh... Yeah. Uh, okay then. Thank you. Did you want me to look into the account or do you need some time to think it over and you'll give us a call back? Um, no. I mean 'cause if you look into the account like there's nothing I can do, right? I can't up my amount or I can't switch it so it can cover more things like root canals and things like that, right? Yes, that is correct. That, that can't be done, that's... It's that correct? Yes, sir. That is correct. It cannot be done since the plan that you're already on is the only plan offered. Okay, thank you. Of course. Hope you have a wonderful rest of your day and thank you for giving us a call today. You too.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Yes, hello?

Speaker speaker_0: Oh yes. Okay. Is this Benefit with the card?

Speaker speaker_1: Benefits and or Card Administrators for the health coverage of the Staffing Companies, yes. How can we help you?

Speaker speaker_0: Um, yes. I was calling because I was trying to get some information to see if, if you guys have, um, a dental plan that, that can help with all the things that I need. I have you guys now but it's a lot of the stuff that, that they cover in my, um... Amount is low.

Speaker speaker_1: So I'd be more than happy to take a look into your policy. However, all staffing companies only offer one dental plan. There isn't any room to upgrade from.

Speaker speaker_0: You said there's no room to upgrade?

Speaker speaker_1: No, there isn't. All of the staffing companies only offer one dental plan.

Speaker speaker_0: Oh. So the plan that I have now, that's the plan that I'm stuck with?

Speaker speaker_1: You can cancel if you wish to but there isn't any other dental plan offered.

Speaker speaker_0: Oh, okay. Uh...

Speaker speaker_1: Yeah.

Speaker speaker_0: Uh, okay then. Thank you.

Speaker speaker_1: Did you want me to look into the account or do you need some time to think it over and you'll give us a call back?

Speaker speaker_0: Um, no. I mean 'cause if you look into the account like there's nothing I can do, right? I can't up my amount or I can't switch it so it can cover more things like root canals and things like that, right?

Speaker speaker_1: Yes, that is correct.

Speaker speaker_0: That, that can't be done, that's... It's that correct?

Speaker speaker_1: Yes, sir. That is correct. It cannot be done since the plan that you're already on is the only plan offered.

Speaker speaker_0: Okay, thank you.

Speaker speaker_1: Of course. Hope you have a wonderful rest of your day and thank you for giving us a call today.

Speaker speaker_0: You too.