

Transcript: Francesca

Baez-5271696878911488-5142946241626112

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 7659772863 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon, Mr. My name is Francesca Benefits giving you a call on behalf of FocusWell Risk Management regarding the enrollment form you processed on February 21st, 2025. We were requesting coverage for yourself and child. Unfortunately, sir, you did not provide the children's information. For the time being, your policy will be switched over to employee-only. A policy for which dependents informations have not been provided will be a policy that said dependent is unable to utilize, as well as the fact that you will be unable to request a reimbursement for that policy. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, keeping in mind that you have 30 days after your first paycheck to make any coverage changes. I do hope you have a wonderful rest of your day. Thank you for your time as well as for listening to my message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 7659772863 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_1: Good afternoon, Mr. My name is Francesca Benefits giving you a call on behalf of FocusWell Risk Management regarding the enrollment form you processed on February 21st, 2025. We were requesting coverage for yourself and child. Unfortunately, sir, you did not provide the children's information. For the time being, your policy will be switched over to employee-only. A policy for which dependents informations have not been provided will be a policy that said dependent is unable to utilize, as well as the fact that you will be unable to request a reimbursement for that policy. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, keeping in mind that you have 30 days after your first paycheck to make any coverage changes. I do hope you have a wonderful rest of your day. Thank you for your time as well as for listening to my message.