

Transcript: Francesca

Baez-5262469350211584-5115921710628864

Full Transcript

Your call may be monitored or recorded. . Good afternoon, my name is Francesca with Benefits in a Card. I'm looking to speak with Mr. Paulino on behalf of Hospitality Staffing Solutions. Good afternoon, my name is Francesca with Benefits in a Card. We're looking to speak with Hospitality Staffing Solutions over... the registration that you filled out the insurance form... during March 11, 2025, with Hospitality Staffing Solutions, where you had selected yourself as a member of Dental and Vision for you and your spouse. Unfortunately, sir, you forgot to put your spouse's information as a dependent, which would be the first name, last name, as well as the birthdate and social security number. For the moment, we would be processing the registration for an employee policy only, since we have no information on your spouse. If you would like to make changes to this policy, please give us a call back at 800-497-4856. Open Monday to Friday, 8 AM to 8 PM Eastern Time. If you would like to reject the coverage, you can also call to cancel it, taking into account that when you start working, you would have 30 days after your first check to make any changes to the policy. With that in mind, have a great day and thank you very much for listening to my message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded.

Speaker speaker_1: .

Speaker speaker_2: Good afternoon, my name is Francesca with Benefits in a Card. I'm looking to speak with Mr. Paulino on behalf of Hospitality Staffing Solutions. Good afternoon, my name is Francesca with Benefits in a Card. We're looking to speak with Hospitality Staffing Solutions over... the registration that you filled out the insurance form... during March 11, 2025, with Hospitality Staffing Solutions, where you had selected yourself as a member of Dental and Vision for you and your spouse. Unfortunately, sir, you forgot to put your spouse's information as a dependent, which would be the first name, last name, as well as the birthdate and social security number. For the moment, we would be processing the registration for an employee policy only, since we have no information on your spouse. If you would like to make changes to this policy, please give us a call back at 800-497-4856. Open Monday to Friday, 8 AM to 8 PM Eastern Time. If you would like to reject the coverage, you can also call to cancel it, taking into account that when you start working, you would have 30 days after your first check to make any changes to the policy. With that in mind, have a great day and thank you very much for listening to my message.