

## **Transcript: Franchesca**

**Baez-5253860484235264-5107236877418496**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. 815-545-6590 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, Miss Diana. My name is Francesca Bennett with Tenocar, giving you a call on behalf of Oxford Global. We're giving you a call regarding the enrollment in progress online today for employee and spouse. You did not put your spouse's information as a dependent. For the time being, we're going to go ahead and switch it over to employee only, reason being a policy for a dependent which information is not provided will result in a policy that your dependent cannot utilize and you will not be able to claim reimbursement on. In the event that you would still like to add that spouse to that policy, you're able to call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Friday Eastern Time and can assist you in making those changes. Keeping in mind once you start working, you're going to have 30 days after your first pay check to be eligible for making any enrollments. Currently, your personal enrollment period ends April 6th, 2025. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: 815-545-6590 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Good afternoon, Miss Diana. My name is Francesca Bennett with Tenocar, giving you a call on behalf of Oxford Global. We're giving you a call regarding the enrollment in progress online today for employee and spouse. You did not put your spouse's information as a dependent. For the time being, we're going to go ahead and switch it over to employee only, reason being a policy for a dependent which information is not provided will result in a policy that your dependent cannot utilize and you will not be able to claim reimbursement on. In the event that you would still like to add that spouse to that policy, you're able to call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Friday Eastern Time and can assist you in making those changes. Keeping in mind once you start working, you're going to have 30 days after your first pay check to be eligible for making any enrollments. Currently, your personal enrollment period ends April 6th, 2025. Have a

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