

Transcript: Franchesca

Baez-5252171587305472-5714586791755776

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for two six nine nine five three five three nine five. Good morning. My name is Francesca benefits, and I'm currently looking to speak with Mr. on behalf of Focus Workforce Management. We're giving you a call regarding your request for medical benefits for yourself and spouse. Unfortunately, you did not provide your spouse's information. A policy for a dependent which information is not provided is going to result in a policy that you and your dependent won't be able to utilize. You'll be able to have your coverage as a policyholder, but your dependent won't be able to use them, and you will not be able to request a reimbursement on them. For the time being, we'll switch the request for enrollment into employee-only. If you would still like to have your spouse on this policy as a dependent, give us a call back at 800-497-4856. We are open eight a.m. to eight p.m. Monday through Fridays Eastern time. Hope you have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for two six nine nine five three five three nine five.

Speaker speaker_1: Good morning. My name is Francesca benefits, and I'm currently looking to speak with Mr. on behalf of Focus Workforce Management. We're giving you a call regarding your request for medical benefits for yourself and spouse. Unfortunately, you did not provide your spouse's information. A policy for a dependent which information is not provided is going to result in a policy that you and your dependent won't be able to utilize. You'll be able to have your coverage as a policyholder, but your dependent won't be able to use them, and you will not be able to request a reimbursement on them. For the time being, we'll switch the request for enrollment into employee-only. If you would still like to have your spouse on this policy as a dependent, give us a call back at 800-497-4856. We are open eight a.m. to eight p.m. Monday through Fridays Eastern time. Hope you have a wonderful rest of your day.