

Transcript: Franchesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, you've reached Jeremiah Bradshaw. If you would, just leave your name and number, I'll get right back with you. Thank you. Good afternoon, Mr. Bradshaw. My name is Francesca Beneficino Carr, giving you a call on behalf of MAU Staffing. We're calling regarding the enrollment for health coverage that you filled out on March 11, 2025. You selected four plans in total that cannot be together. You selected both for their MEC plans as well as their Insure Plus plans. You cannot have both of the Insure Plus plans, the two would be in the same plan but on different tiers, and you cannot have both MEC because there's one state healthy MEC plan which is 949 that only covers preventative, whereas their MEC Enhance, which is 2313, covers preventative and hospital indemnity which is the reason why you cannot have the MEC Enhanced with one of the Insure Plus plans. By the time we enroll you into the sh- lowest costing plan, in the event that you are interested in making any changes to this policy, feel free to give us a callback at 800-497-4856. Keep it in mind that you're only eligible to make changes while you're within the 30-day window after you receive your first paycheck. Having a open enrollment period, whether it's personal or company-wise, we require a qualified life event. Keep that in mind that all medical, dental and vision plans are under Section 125, which has an IRS regulations. You're currently not paying taxes on those plans once they're deducted. But the IRS does restrict cancellations or changes unless you're eligible with an open enrollment period or qualify life event. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, you've reached Jeremiah Bradshaw. If you would, just leave your name and number, I'll get right back with you. Thank you.

Speaker speaker_2: Good afternoon, Mr. Bradshaw. My name is Francesca Beneficino Carr, giving you a call on behalf of MAU Staffing. We're calling regarding the enrollment for health coverage that you filled out on March 11, 2025. You selected four plans in total that cannot be together. You selected both for their MEC plans as well as their Insure Plus plans. You cannot have both of the Insure Plus plans, the two would be in the same plan but on different tiers, and you cannot have both MEC because there's one state healthy MEC plan which is 949 that only covers preventative, whereas their MEC Enhance, which is 2313, covers preventative and hospital indemnity which is the reason why you cannot have the MEC Enhanced with one of the Insure Plus plans. By the time we enroll you into the sh- lowest costing plan, in the

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