Transcript: Franchesca
Baez-5232593821286400-5805954776219648

Full Transcript

Phone number 404-3137-016- Your call may be monitored or recorded for quality assurance purposes. ... can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options. Good afternoon. My name is Francesca calling to speak with Ms. Golden on behalf of BGF Staffing regarding text message you received this Wednesday, um, in regards to a lapse in coverage, and you ask, "What is this?" So the message that you receive is informing you that the health insurance coverage that you have with BGF Staffing has lapsed, which means that this week you're not active due to the fact that we did not receive payment for that specific plan. In the event that you have any other questions or any concerns, feel free to give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Easterntime. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Phone number 404-3137-016-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options.

Speaker speaker_2: Good afternoon. My name is Francesca calling to speak with Ms. Golden on behalf of BGF Staffing regarding text message you received this Wednesday, um, in regards to a lapse in coverage, and you ask, "What is this?" So the message that you receive is informing you that the health insurance coverage that you have with BGF Staffing has lapsed, which means that this week you're not active due to the fact that we did not receive payment for that specific plan. In the event that you have any other questions or any concerns, feel free to give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Easterntime. Have a wonderful rest of your day.