Transcript: Franchesca
Baez-5231453046751232-5937339511783424

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. ... My name is Francesca ... given a call on behalf of Focus Workforce Management regarding depending enrollment process online for benefits for yourself and child for vision and dental. Unfortunately, you did not provide the children's information. For the time being, the policy will be switched over to employee only due to the fact that if you put a policy for a dependent without their information, your dependent will not be able to use the benefits and you will not be able to claim a reimbursement for them. Thank you for listening to our message as well as for your time. I hope you have a wonderful rest of your day and thank you for-

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon, Mr. ... My name is Francesca ... given a call on behalf of Focus Workforce Management regarding depending enrollment process online for benefits for yourself and child for vision and dental. Unfortunately, you did not provide the children's information. For the time being, the policy will be switched over to employee only due to the fact that if you put a policy for a dependent without their information, your dependent will not be able to use the benefits and you will not be able to claim a reimbursement for them. Thank you for listening to our message as well as for your time. I hope you have a wonderful rest of your day and thank you for-