

Transcript: Franchesca

Baez-5228677684051968-5784203585175552

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. My name is Patricia, how can I help you today? Uh, yeah. I want to, uh, call for the... for the insurance. One moment, just a second. For the insurance cancellation for thirds. What are the last four of your Social? 8098. And the last name? Taylor. For security purposes, could you please verify your mailing address and your date of birth to make sure we're in the right account? 1545 River Drive... in 10-30-1998. What is the ZIP code of the address, and the state? 219- oh, 46364. And what is the city and state? I'm in Indiana. We have it down as River Drive North. Is that correct? Uh, yes. Okay. We have the best number to reach you as 219-804-3335? Yes. And I have your email as your last name, your first name, 13@gmail.com? Yes. Okay. And then finally, just a verbal disclosure that you would like to cancel the Benefits with Search tapping, correct? Yes. Mr. Taylor, I put in that request. Please keep in mind cancellations take seven to 10 business days to process through, and you could experience one to two more deductions while it's being completed, but it should not be three. Okay, thank you. My pleasure. Was there anything else we can assist you with today? No, ma'am. Have a wonderful rest of your day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car. My name is Patricia, how can I help you today?

Speaker speaker_2: Uh, yeah. I want to, uh, call for the... for the insurance.

Speaker speaker_1: One moment, just a second.

Speaker speaker_2: For the insurance cancellation for thirds.

Speaker speaker_1: What are the last four of your Social?

Speaker speaker_2: 8098.

Speaker speaker_1: And the last name?

Speaker speaker_2: Taylor.

Speaker speaker_1: For security purposes, could you please verify your mailing address and your date of birth to make sure we're in the right account?

Speaker speaker_2: 1545 River Drive... in 10-30-1998.

Speaker speaker_1: What is the ZIP code of the address, and the state?

Speaker speaker_2: 219- oh, 46364.

Speaker speaker_1: And what is the city and state?

Speaker speaker_2: I'm in Indiana.

Speaker speaker_1: We have it down as River Drive North. Is that correct?

Speaker speaker_2: Uh, yes.

Speaker speaker_1: Okay. We have the best number to reach you as 219-804-3335?

Speaker speaker_2: Yes.

Speaker speaker_1: And I have your email as your last name, your first name, 13@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. And then finally, just a verbal disclosure that you would like to cancel the Benefits with Search tapping, correct?

Speaker speaker_2: Yes.

Speaker speaker_1: Mr. Taylor, I put in that request. Please keep in mind cancellations take seven to 10 business days to process through, and you could experience one to two more deductions while it's being completed, but it should not be three.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: My pleasure. Was there anything else we can assist you with today?

Speaker speaker_2: No, ma'am.

Speaker speaker_1: Have a wonderful rest of your day.

Speaker speaker_2: You too.