

## **Transcript: Francesca**

**Baez-5228103777042432-4784613909774336**

### **Full Transcript**

Your call has been forwarded to voicemail. The person you're trying to reach is not available at the tone. Please record your message. When you have finished recording, you may hang up. Good afternoon, my name is Francesca with Benefits North Carlos. I am speaking with Mr. Melendez-Cordero on behalf of Hospitality Housing Solutions. We are calling you about the registration form in the medical insurance that is offered to employees, which you would have filled out on April 24, 2025, where you chose to be enrolled in the virtual emergency room only, but at the same time also opted not to participate in the coverage. We are calling to confirm your selection since we could not speak to you today. We would be processing a declaration at the moment. If you want to enroll in insurance, you can call us at 800-497-4856. Open 8 AM to 8 PM Eastern Time. Have a very good day. Thank you very much for your time and for listening to my message.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available at the tone. Please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon, my name is Francesca with Benefits North Carlos. I am speaking with Mr. Melendez-Cordero on behalf of Hospitality Housing Solutions. We are calling you about the registration form in the medical insurance that is offered to employees, which you would have filled out on April 24, 2025, where you chose to be enrolled in the virtual emergency room only, but at the same time also opted not to participate in the coverage. We are calling to confirm your selection since we could not speak to you today. We would be processing a declaration at the moment. If you want to enroll in insurance, you can call us at 800-497-4856. Open 8 AM to 8 PM Eastern Time. Have a very good day. Thank you very much for your time and for listening to my message.