

Transcript: Francesca

Baez-5212427924979712-5877739565531136

Full Transcript

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, my name is Francesca with Benefits and Locales. I'm calling to speak with Mrs. Tiro Claves on behalf of Hospitality Staffing Solutions. We are calling about the application form in the insurance that he filled out on March 26, 2025, in which he selected both of our MSC plans, which he cannot have together. He can only have one of the two, given that the MSC TLRX is only preventive and the MSC N-Hands is also preventive, as it would cover hospitalization. For the moment, we would be processing his insurance in the plan that would cost him less, which would be the MSC Preventive. Given the case of if he wants to make any change to this policy, please give us a call back at 800-497-4856, open 8 AM to 8 PM Eastern Time. Have a great day. Thank you very much for your time.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon, my name is Francesca with Benefits and Locales. I'm calling to speak with Mrs. Tiro Claves on behalf of Hospitality Staffing Solutions. We are calling about the application form in the insurance that he filled out on March 26, 2025, in which he selected both of our MSC plans, which he cannot have together. He can only have one of the two, given that the MSC TLRX is only preventive and the MSC N-Hands is also preventive, as it would cover hospitalization. For the moment, we would be processing his insurance in the plan that would cost him less, which would be the MSC Preventive. Given the case of if he wants to make any change to this policy, please give us a call back at 800-497-4856, open 8 AM to 8 PM Eastern Time. Have a great day. Thank you very much for your time.