

Transcript: Franchesca

Baez-5186055790837760-5531316534820864

Full Transcript

Hello? Yes, sir. Uh, yeah, I got this message that said I can opt out of, of my plan. Okay. What staffing company do you work with? Uh, Carleton Staffing. What are the last four of your Social? Uh, three-six-six-eight. And the last name? Garcia. Great. To make sure that I located the correct account, could you verify your mailing address and date of birth? Uh, 10407 Sage Willow Lane and August 27th, 2004. We have this phone number to reach you down as 332-705-5485 with the email of garciaalexis294@gmail.com. Yes. So they actually already processed the enrollment. I'm gonna have to cancel this as I can't opt you out anymore. Okay. Right, so I just need the verbal disclosure that today you would like to cancel the benefits with Carleton Staffing. Correct? Correct. All right. Our cancellations do take seven to 10 business days to process, so you might see one or two more deductions after today if you haven't seen them yet. Okay, thank you. Course. Well, is there anything else we can assist you with today? That'll be all. Have a great day. Thank you for your time today.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Uh, yeah, I got this message that said I can opt out of, of my plan.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_0: Uh, Carleton Staffing.

Speaker speaker_1: What are the last four of your Social?

Speaker speaker_0: Uh, three-six-six-eight.

Speaker speaker_1: And the last name?

Speaker speaker_0: Garcia.

Speaker speaker_1: Great. To make sure that I located the correct account, could you verify your mailing address and date of birth?

Speaker speaker_0: Uh, 10407 Sage Willow Lane and August 27th, 2004.

Speaker speaker_1: We have this phone number to reach you down as 332-705-5485 with the email of garciaalexis294@gmail.com.

Speaker speaker_0: Yes.

Speaker speaker_1: So they actually already processed the enrollment. I'm gonna have to cancel this as I can't opt you out anymore.

Speaker speaker_0: Okay.

Speaker speaker_1: Right, so I just need the verbal disclosure that today you would like to cancel the benefits with Carleton Staffing. Correct?

Speaker speaker_0: Correct.

Speaker speaker_1: All right. Our cancellations do take seven to 10 business days to process, so you might see one or two more deductions after today if you haven't seen them yet.

Speaker speaker_0: Okay, thank you.

Speaker speaker_1: Course. Well, is there anything else we can assist you with today?

Speaker speaker_0: That'll be all.

Speaker speaker_1: Have a great day. Thank you for your time today.