

Transcript: Francesca

Baez-5180096993771520-6196380627845120

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Good afternoon, Francesca. Good afternoon. My name is Francesca from Benefit to Now Card, and I'm going to call you to talk to Mrs. Gonzales on behalf of Partners Personal. Yes? I'm calling about the message that you sent today at 3:01 PM, where you said that you didn't understand. I was calling to clarify the message that you received about your personal registration period for the medical insurance that Partners Personal offers to its employees, and it is completely optional. That's what that message is about. Okay, thank you very much. Very kind. I understand. Sorry. No, no problem. There is no problem. That's what we're here for. Is there anything else we can help you with? No, nothing else. Thank you very much. You have a good day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Good afternoon, Francesca. Good afternoon. My name is Francesca from Benefit to Now Card, and I'm going to call you to talk to Mrs. Gonzales on behalf of Partners Personal.

Speaker speaker_1: Yes?

Speaker speaker_2: I'm calling about the message that you sent today at 3:01 PM, where you said that you didn't understand. I was calling to clarify the message that you received about your personal registration period for the medical insurance that Partners Personal offers to its employees, and it is completely optional. That's what that message is about.

Speaker speaker_1: Okay, thank you very much. Very kind. I understand. Sorry.

Speaker speaker_2: No, no problem. There is no problem. That's what we're here for. Is there anything else we can help you with?

Speaker speaker_1: No, nothing else. Thank you very much.

Speaker speaker_2: You have a good day.

Speaker speaker_1: You too.

Speaker speaker_2: Bye.