

## **Transcript: Francesca**

**Baez-5164382562729984-6272670620631040**

### **Full Transcript**

Your call is being monitored or recorded for quality assurance purposes. Your call was forwarded to an automatic voice message system. 502-352-5430 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon, Ms. Yeo. My name is Francesca of on behalf of Surge Staffing regarding the text message you received today to which we replied back with two questions mark. That is Surge informing you of our company policy of automatically enrolling the new hires into a Medical Preventative Care Plan, which will be that MPC to the RX on that message. In the event that you would like more information on the coverage of that plan or to decline our facility, please call back at 800-497-346 open 8 A.M. to 8 P.M. Monday through Fridays Eastern Time. Thanks for your time today. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call is being monitored or recorded for quality assurance purposes. Your call was forwarded to an automatic voice message system. 502-352-5430 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon, Ms. Yeo. My name is Francesca of on behalf of Surge Staffing regarding the text message you received today to which we replied back with two questions mark. That is Surge informing you of our company policy of automatically enrolling the new hires into a Medical Preventative Care Plan, which will be that MPC to the RX on that message. In the event that you would like more information on the coverage of that plan or to decline our facility, please call back at 800-497-346 open 8 A.M. to 8 P.M. Monday through Fridays Eastern Time. Thanks for your time today. Have a great day.