

## **Transcript: Franchesca**

**Baez-5163235613655040-6307332021862400**

### **Full Transcript**

Hello? And just help us. Hello? Sorry, I can't hear you. How can I help you? Oh, I need, I need to ac- um, I need to, um, uh, decline my benefits. What staffing company do you work with? Um, American Staffing Corp. American Staffing or American Staff Corp? Uh, American Staff Corp. What are the last four of the Social? 0160. And your last name, please? Muns, M-U-N-S. M- And did you just- As in Mary. ...start working with them? Yes, ma'am. So they have not sent your file over yet. Um, I will suggest one of those two, since you have two options. We can either go ahead and make an account, put in your full Social, if you don't feel comfortable providing it on a recorded line. Then it will be you calling in next week to see when we do have it. Okay, thank you, ma'am. Of course. Hope you have a wonderful rest of your day. You too. Bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_1: Hello?

Speaker speaker\_2: And just help us.

Speaker speaker\_1: Hello? Sorry, I can't hear you.

Speaker speaker\_2: How can I help you?

Speaker speaker\_1: Oh, I need, I need to ac- um, I need to, um, uh, decline my benefits.

Speaker speaker\_2: What staffing company do you work with?

Speaker speaker\_1: Um, American Staffing Corp.

Speaker speaker\_2: American Staffing or American Staff Corp?

Speaker speaker\_1: Uh, American Staff Corp.

Speaker speaker\_2: What are the last four of the Social?

Speaker speaker\_1: 0160.

Speaker speaker\_2: And your last name, please?

Speaker speaker\_1: Muns, M-U-N-S. M-

Speaker speaker\_2: And did you just-

Speaker speaker\_1: As in Mary.

Speaker speaker\_2: ...start working with them?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_2: So they have not sent your file over yet. Um, I will suggest one of those two, since you have two options. We can either go ahead and make an account, put in your full Social, if you don't feel comfortable providing it on a recorded line. Then it will be you calling in next week to see when we do have it.

Speaker speaker\_1: Okay, thank you, ma'am.

Speaker speaker\_2: Of course. Hope you have a wonderful rest of your day.

Speaker speaker\_1: You too. Bye-bye.

Speaker speaker\_2: Bye.